

CURRICULUM VITAE

KAY MCLAUGHLIN, M.S., CRC, CCM

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EDUCATION AND ACADEMIC DEGREES

Master of Science, Rehabilitation Counseling, 1991, University of North Texas

Bachelor of Science, Rehabilitation Counseling, 1989, University of Texas Southwestern Medical Center at Dallas

Associates Degree, Liberal Arts, Minor Child Development and Sociology, Brookhaven College 1984

Current Doctoral Candidate, Doctor of Psychology, California Southern University, anticipated graduation 2014

Trained Mediator – 120 hours, Southern Methodist University, El Centro College, Peacepipe Dispute Resolutions – training included advanced family mediations and insurance mediations

CERTIFICATIONS, PROFESSIONAL LICENSURES, AFFILIATIONS, ACCOMPLISHMENTS

Certified Rehabilitation Counselor, #26580

Certified Case Manager, #00008720

Member, American Board of Vocational Experts – ABVE

Member, Texas Association of Mediators

Member, International Association of Rehabilitation Professionals

Co-Author, “Effective Implementation of Medical Disability Advisor’s Return to Work Guidelines” with Stuart Colburn, J.D, and Charles Morse, J.D. published October 5, 2007, Downs – Stanford Advisory No. 07-93

Approved Vocational Evaluator for Texas Rehabilitation Commission – 1999 - 2002

Licensed Professional Counselor, #713, April 1994 to April 1996

Appointed Facilitator, Community of Practice, Worker’s Compensation Group, Case Management Society of America – 2004-2005

Member, Case Management Society of America

Member, Texas Association of Rehabilitation Providers in the Private Sector

Member, Texas Rehabilitation Association

Member, Alumnae Association, University of Texas Southwestern Medical Center at Dallas

Member, Alumnae Association, University of North Texas

Vice President – Dallas Area Rehabilitation Association 1991-1992

Volunteer Committee Member, President’s Committee on Employment of Persons with Disabilities, National Conference – 1991, Dallas, Texas

Lobbyist – Supporting passage of The Americans with Disabilities Act – 1990-1991

Vice President, Student Relations Committee, University of Texas Southwestern Medical Center at Dallas – 1988-1989

PROFESSIONAL EXPERIENCE

July 1998 – Present **McLaughlin Consultants, LLC, Owner/President**
Forney, Texas

Forensic Vocational Expert providing expert witness and vocational assessment services to attorneys and insurance carriers handling personal injury, auto liability, third party product liability, and other cases where wage earning capacity is in question. Court approved Mediator handling general mediations, family mediations, including divorce and child custody, and insurance mediations. Specialized training in Insurance Mediations, Advanced Family Mediations, and Cultural Diversity in Mediations.

May 2003 – April 2013 **Director of Disability Management Services**
Review Med, L.P., Dallas, Texas

Responsible for supervision of medical and vocational case managers coordinating care of worker's compensation cases, auto liability, long term disability, cases in litigation, and other insurance cases. Provided medical case management, vocational counseling, job placement, labor market surveys, vocational testing job analyses/descriptions, job accommodation assessments, employability assessments, loss of wage earning capacity assessments, transferable skills analyses, and rehabilitation planning for persons with disabilities. Hired and trained case managers around the United States. Quality Assurance Director responsible for editing of reports submitted to insurance companies, employers, attorneys, and physicians. Train and hire new case managers and evaluate performance. Responsible for budget of the Case Management Department reporting to the CEO.

April 2002 – December 2002 **Vocational Case Manager**
CorVel Corporation, Dallas, Texas

Vocational Case Manager handling worker's compensation and long term disability cases. Provided vocational assessments and reports to insurance adjusters.

September 1999 – April 2002 **Director of Vocational Services – Case Management**
LifeNet Community Behavioral Healthcare, Dallas, Texas

Directed Vocational Services Department providing services to persons with severe mental illness and substance abuse issues. Taught various classes related to job seeking skills, networking, stress management, pre-employment behavior modification, interviewing techniques, and resume writing. Facilitated group counseling sessions to clients of the clinic. Provider to the Texas Rehabilitation Commission (now DARS), including job placement services and vocational evaluation testing. Wrote reports required by the Texas Rehabilitation Commission of clients tested. Provided case management to consumers, conducted intake interviews and assessments to determine treatment plan and coordinate vocational services. Managed numerous supported employment contracts through federal grant programs and with federal funding with a budget of over 1.5 million dollars. Hired disabled persons for contract supported employment work in the janitorial and landscape fields.

April 1993 – July 1999

**District Manager, Senior Case Manager
Intracorp, Dallas, Texas**

District Manager supervising 15 case managers of worker's compensation and disability insurance claims. Assisted with assessments of cases in litigation and worked with case managers to coordinate medical treatment and vocational services. Trained new personnel and taught classes including team building, stress management, job seeking skills, interviewing techniques, and resume development. As Senior Case Manager, provided services to insurance companies and claimants, coordinated medical treatment and vocational services and negotiated return to work with employers.

April 1994 – June 1996

**Licensed Professional Counselor
Raleigh, North Carolina**

Private practice providing individual, family and group counseling.

May 1992 – February 1993

**Manager, Case Management Division
Health Benefit Management, Dallas, Texas**

Provided supervision of 12 medical and vocational case managers in Texas. Developed the Vocational Department, responsible for hiring new personnel, performance evaluations, departmental budget, and marketing services to insurance companies.

August 1990 – May 1992

**Senior Vocational Case Manager, Interim Supervisor
Comprehensive Rehabilitation Associates, Dallas, Texas**

Vocational Rehabilitation Case Manager providing medical and vocational case management to persons receiving worker's compensation, auto liability, Social Security Disability and Long Term Disability benefits. Participated in pilot program through the Social Security Administration, Project Network, assisting SSDI recipients in returning to work. Provided supervision of case managers in Texas as interim supervisor.

OTHER SKILLS:

Excellent communication skills

Proficient in PC Word, Excel and Macintosh computers

Volunteer: Senior Citizens Dog Therapy program, CC Young Retirement home – 1998 - 2000