

**HUGH W. BLACK CPCU, ARM, AIC, CCLA  
FORENSIC EXPERT/CONSULTING EXPERT  
AXIOM CLAIMS ANALYTICS LLC  
1240 E. Ontario Ave., Suite 102-264  
Corona, California 92881  
951-833-5472  
hugh.black.axiom@gmail.com**

**INSURANCE CLAIMS EXPERIENCE**

**Consultant/Adjuster/Expert**

**2005 – Present**

Part time contract work for one 3rd party insurance claims administrator and one independent adjusting firm handling and supervising construction defect, general liability, professional liability and personal and commercial automobile and property claims. I have been retained as an insurance claims expert in 17 litigated cases in the last five years. I have testified in deposition and in trial. I have written six formal expert reports for both federal court and superior court. Over 45 years of insurance claims adjusting and administrative/ technical claims management experience. During my career I have developed and conducted multiple claims training programs. Over six years of formal claims audit experience. My areas of technical expertise include bad faith; duty to defend; insurance claims custom and practice and insurance coverage issues.

**Devonshire Group**

**2002– 2005**

Claims Analyst - Responsible for the handling of over 100 litigated Construction Defect claims on behalf of several Lloyds of London syndicates. Responsibilities included coverage analysis; issuing reservation of rights letters; setting reserves; controlling and directing defense counsel and coverage counsel; controlling and directing the investigation of independent adjusters; attending mediations and mandatory settlement conferences; reporting to the lead syndicate in London; and negotiating settlements.

**West Coast Casualty Service, Inc.**

**1998 – 2002**

Branch Manager/Claims Adjuster - Technical & Administrative responsibility for four adjusters and two secretaries for the handling of Construction Defect, General Liability, Automobile, and Property claims. I personally handled 40 to 60 complex Construction Defect and General Liability claims.

**American States Insurance Company**

**1993 – 1998**

**Regional Technical Claims Supervisor**

Technical claims supervision for two branch offices handling Construction Defect claims involving complex coverage, liability, and damage issues. I was a field technical auditor involving five West Coast branches for Construction Defect, General Liability, Automobile, and Property claims. Developed comprehensive Construction Defect

training program and conducted training sessions at four branch offices. Invited to join Home Office Claims Staff.

**AIM Insurance Company**

**1990 – 1993**

Home Office Claims Manager/Senior Claims Analyst

Technical and administrative responsibility for two clerks, three adjusters, and one property supervisor/adjuster. I handled 150 general liability claims involving complex coverage and liability issues. I personally worked closely with the reinsurer within the provisions of the treaties.

**Unigard Insurance Group**

**1986 – 1990**

Property and Casualty Claim Manager

Technical and administrative responsibility for 10 to 20 clerical, technical, and supervisory personnel for the handling of commercial and personal lines insurance claims. I supervised premises, slander, libel, construction defect, automobile, products liability, breach of contract, wrongful termination, copyright infringement, trademark infringement, personal injury claims and property claims.

**Great American West, Inc.**

**1985 – 1986**

Casualty Manager; San Jose, Ca.

1985 – 1986

Technical and administrative responsibility for 20 adjusters and four supervisors for the handling of commercial and personal lines insurance claims. Supervised construction defect, premises, automobile, products liability, breach of contract, wrongful termination, slander, libel, copyright infringement, trademark infringement, and personal injury claims. Invited to join home office claims staff.

Staff Manager; Orange, Ca.

1984 – 1985

Technical supervision and audit responsibility for branch offices in the states of California, Arizona, Colorado, Washington, Oregon, and Alaska. Personally handled 30 major construction defect claims involving developers, general contractors, and subcontractors in the San Diego area. Developed litigation and claim handling training programs and conducted training seminars at Regional branch offices.

**United States Fidelity and Guaranty Company**

**1979 – 1984**

Assistant Claim Superintendent/Claims Supervisor

Assisted Claim Superintendent in the technical and administrative supervision of 35 clerical, technical, and supervisory personnel including two sub offices. Supervised premises, automobile, property, breach of contract, products liability, wrongful termination, advertising injury, copyright infringement, trademark infringement, libel, slander, and personal injury claims.

**Industrial Indemnity Insurance Company**

**1977 – 1979**

Claims Examiner

I handled litigated and non-litigated commercial and personal lines automobile and general liability claims.

**Safeco Insurance Company**

**1974 – 1977**

Supervisor-Adjuster in Charge/Multiline Field Adjuster

I handled commercial and personal lines property, automobile, and general liability claims.

**FORMAL EDUCATION**

BS, Business Administration, California State University Fresno, 1970

**INSURANCE EDUCATION**

Chartered Property Casualty Underwriter, CPCU; 1983

Associate in Risk Management, ARM; 1997

Associate in Claims, AIC; 1984

Casualty Claim Law Associate, CCLA; 1980