



## Professional Summary

30+ years of experience in healthcare financial management. Experienced working with several large multi-hospital systems with various practice types. Involved in improving processes related to charge capture, revenue cycle management and improving the charge description master. Actively involved in healthcare finance professional organization along with faculty member at multiple colleges teaching healthcare administration courses.

**VICTORIA MORGAN, FHFMA**  
**Healthcare Finance Expert**



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[www.medicalcostexperts.com](http://www.medicalcostexperts.com)



Reno, NV

### Expertise

- Creation/Maintenance of charge description master
- Analysis of cost of medical services
- Leading correct coding practices
- Managing billing procedures
- Managing payment receipts posting
- Negotiating managed care contracts

### Professional Designations

Master of Science (MSA)

Fellow of the Healthcare Financial Management Association (FHFMA)

### Testimony Experience

*In Person and Virtual Deposition and Trial Testimony Experience*  
(Past deposition history available upon request)

### Fee Schedule

\$345 Hour (Research, Teleconference, Travel, Stand By Time)

\$495 Hour (Deposition and Trial Testimony)

### Experience

*Director, Revenue Cycle Projects*

**Tahoe Forest Health District - Truckee, CA**

Responsible for coordination of all revenue cycle functions for 2 hospitals, a cancer center, surgery center, skilled nursing facility, hospice and 150 providers in various clinics in 2 states. Provide management oversight to systems development, charge description master (Revenue Integrity), business office, health information management, patient registration, and customer service. Facility uses both EPIC Hospital Billing (HB) and EPIC Physician Billing (PB)

*Principal, Independent Revenue Cycle Consultant*

**Multiple Facilities and Multiple States**

Client list includes

- Dignity Health / Hospitals and Physician Clinics & Surgical Centers: (Meditech and MedSeries 4), SutterHealth (In house system, Med Series 4 and EPIC), Colorado River Medical Center (CPSI System) and SAC Health System in San Bernardino (a Federally Qualified Health Center- FQHC). Other systems worked: AllScripts, Cerner and Dairyland.

*Accounts Receivable Director*

**HealthWest, UniHealth America and Summit Health**

14 hospitals in 4 States - responsible for full range of Corporate Managerial oversight to include Patient Access and Patient Accounting. Provided external support for operational improvement. Helped to train staff and improve effectiveness of cash collections. Coordinated and maintained Corporate "standardized" files such as Charge Master Files and Financial Classes.

### Education

**Master of Science (MSA)**

*Health Administration*

*California State University Northridge*

**Health Science/Health Administration**

*Health Administration*

*California State University Northridge*

